

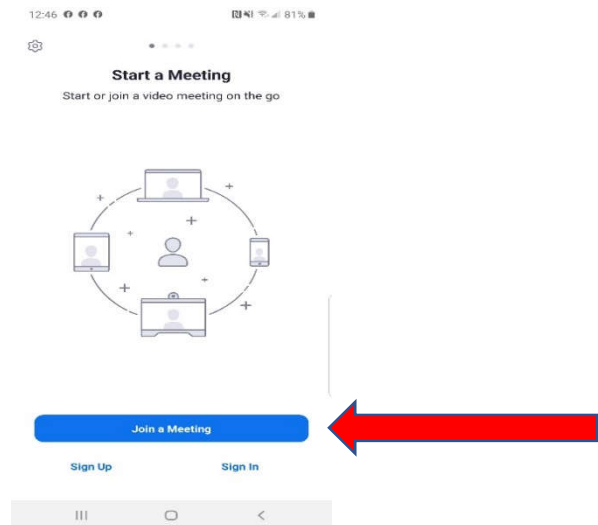
HOW TO ZOOM VIDEO CONFERENCE

REMEMBER TO HAVE YOUR PHOTO ID AND PROOF OF SOCIAL SECURITY NUMBER READY TO SHOW YOUR ATTORNEY BEFORE YOUR MEETING OF CREDITORS.

You will need to be close to your wi-fi connection and be sure you connect with a camera and a microphone. YOUR PHONE, LAP-TOP OR I-PAD probably have both.

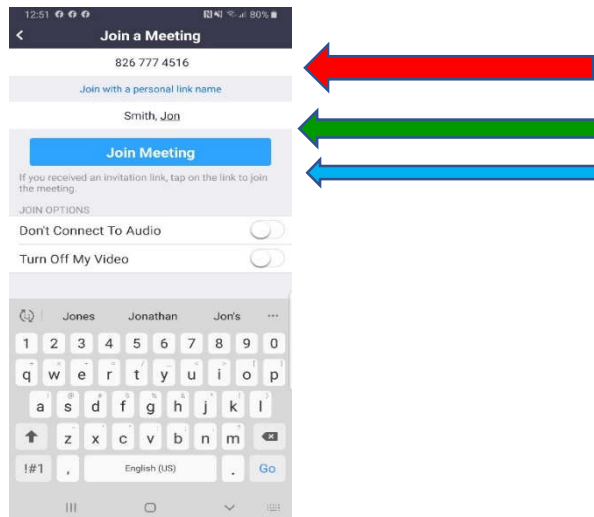
If using your cellphone or I-pad:

- Download the free Zoom Cloud Meetings app from Apple app store or Play Store
- No need to officially sign up or provide any personal information
- Open the app and you will see this screen.



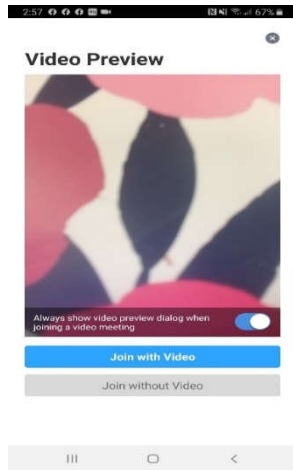
- Click the Join a Meeting button at the bottom of the screen, **see red arrow above.**

- You will see this screen:



- Enter the meeting ID that has been provided by your attorney, **see red arrow above.**
- Click on the white box below the meeting code, delete whatever is already there and type your full name(s) so the Trustee will know who you are, **see green arrow above.**
- Click **"Join Meeting"**, **see blue arrow above.**

- Type in the password, that was provided by your attorney, when prompted.
- You may get a pop up that asks how you want to join.
- Choose BOTH the “Join with Video” option AND “Join with Audio” OR A pop up might come that asks how to do the audio, you want to choose “Call via Device Audio” which will just use the audio from the cell phone or I-pad you are using.



- You should be immediately connected to the virtual “waiting room”. Do NOT be alarmed if you see the black “Please Wait” screen for a while, there are several cases to be heard. Please be patient, and the Trustee or his representative will call your case as soon as possible.